



Microsoft Teams

The hub for teamwork in Office 365

Ben Powell – Teams Technical Specialist
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A changing modern workplace

Mobile and social

45% use social tools at work

4X as many devices per user

Diverse and global

5 generations together in the workforce

72% of workers will be working remotely by 2020

Team-based and collaborative

2x as many teams

80% of employee time is spent collaborating



Microsoft Teams

The hub for teamwork in Office 365



Communicate

through chat, meetings & calls



Collaborate

with deeply integrated Office 365 apps



Customize & extend

with 3rd party apps, processes, and devices



Work with confidence

enterprise level security, compliance, and manageability



Communicate through chat

Communicate without effort and keep your team in the know

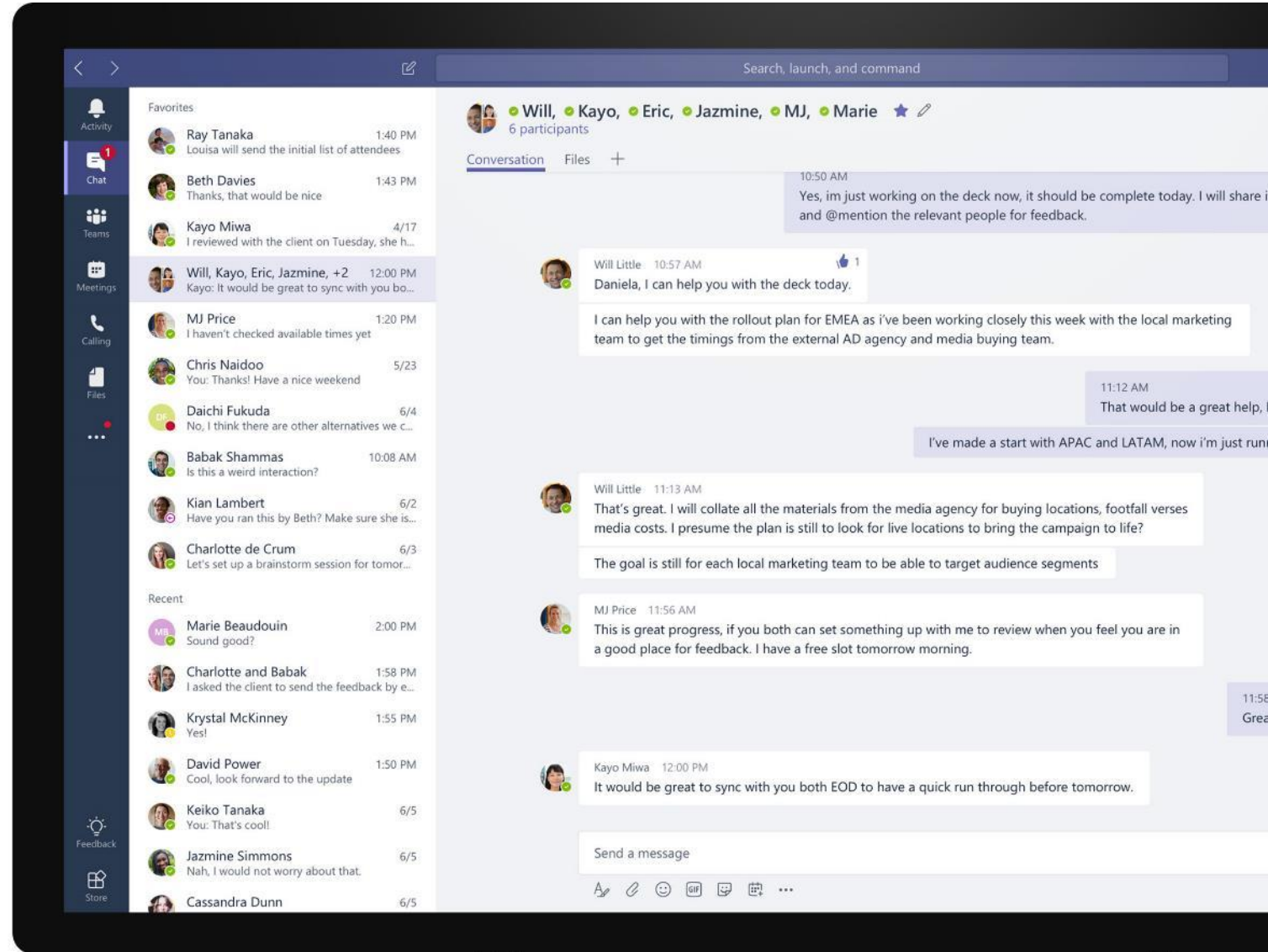
Threaded, persistent and contextual chat

Private chats for 1:1 or group conversations

Share information in an open and transparent way

Communicate across geographies

Humanize the workplace – with gifs, stickers, emojis



Collaborate with integrated Office 365 apps

Quick access to the apps you love and are familiar with

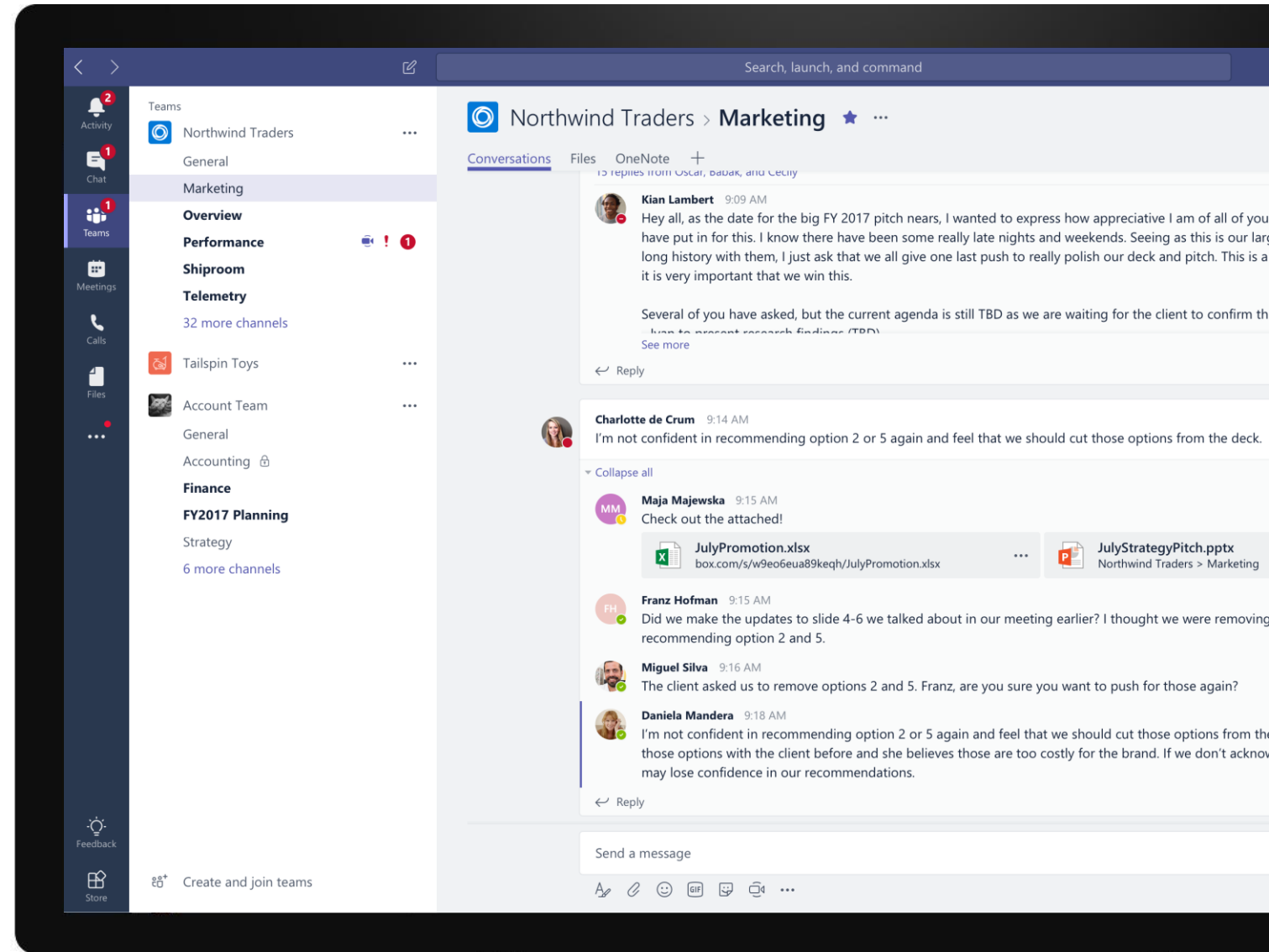
Conversations, files and tools in a team workspace

Share, and co-author Office and other files in the app

SharePoint, OneNote, Power BI and Planner integration

Search across people, files and chats

Email integration to keep the whole team in the loop



Customize and extend

Tailor your workspace to include the apps and services you need

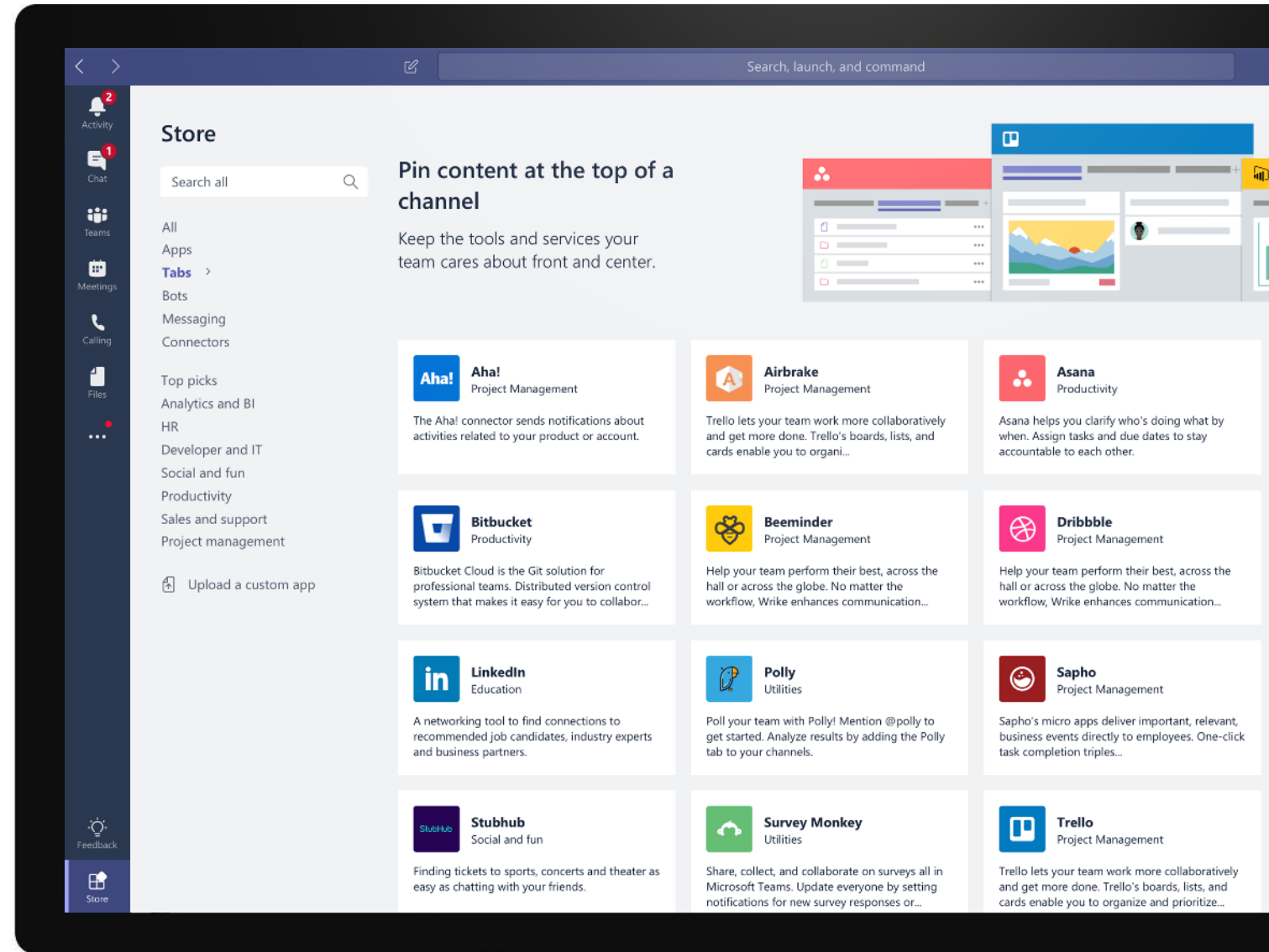
Pin important files for easy reference in the workspace

Add bots that work on a team's behalf

Integrate 3rd party services your team uses every day

Build integrations to existing business processes

Manage trusted apps for employees and the organization



Work with confidence

Get built-in security, compliance and manageability from Office 365

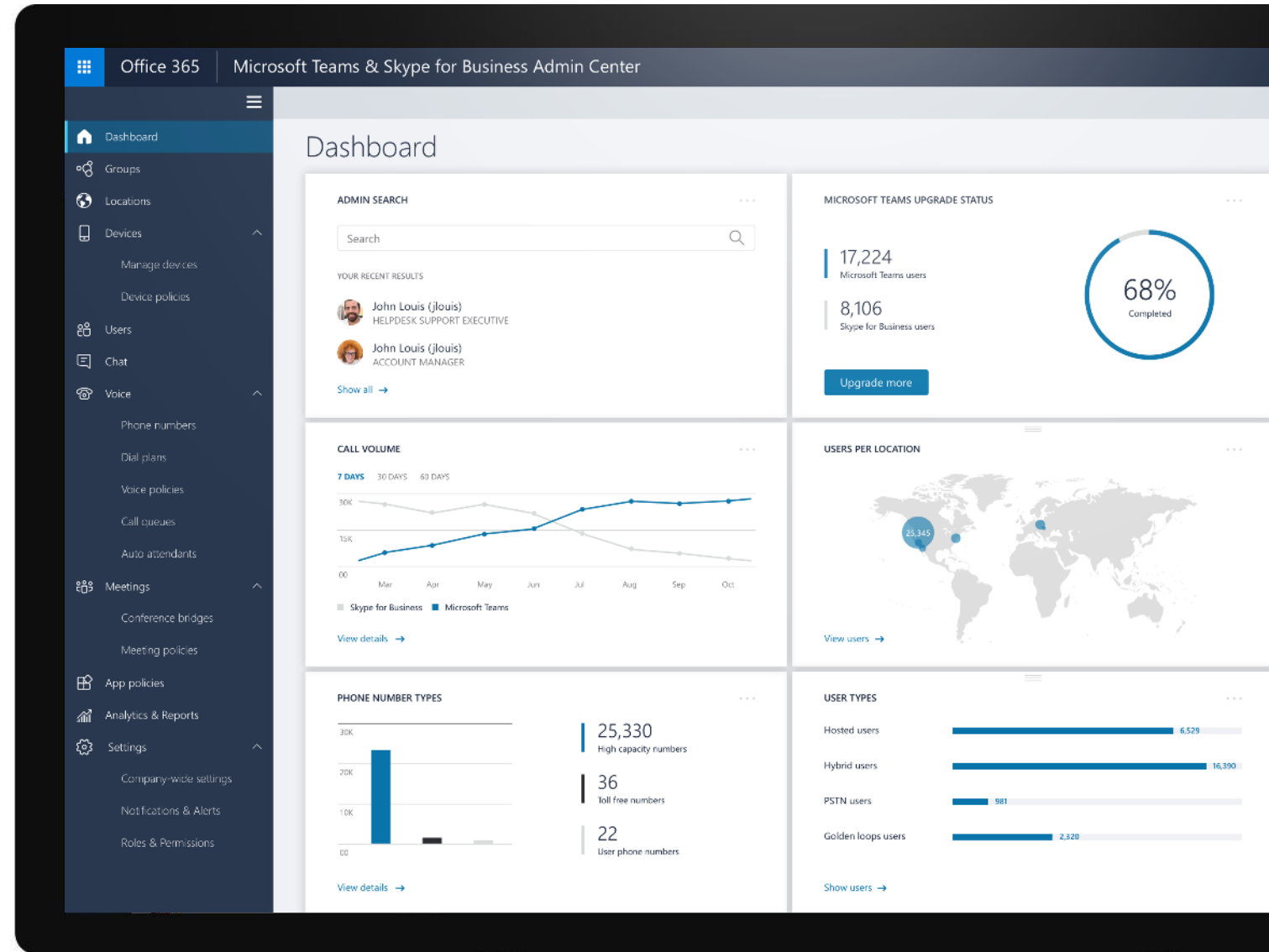
Global hyper-scale cloud, incl. ability for local data residency

Compliance leadership with EUMC, HIPAA & more

Built-in information protection with eDiscovery and audit

Multi-factor authentication and secure guest access

Manage all aspects in a single coherent admin experience





Bringing intelligent communications to life

Microsoft Teams

becomes the core communications client

New Skype back-end

infrastructure supports voice, video, and meetings

Artificial intelligence

will transform the experience for calls and meetings

Intelligent communications for calls and meetings

Before

Insights, history,
and deeper context

During

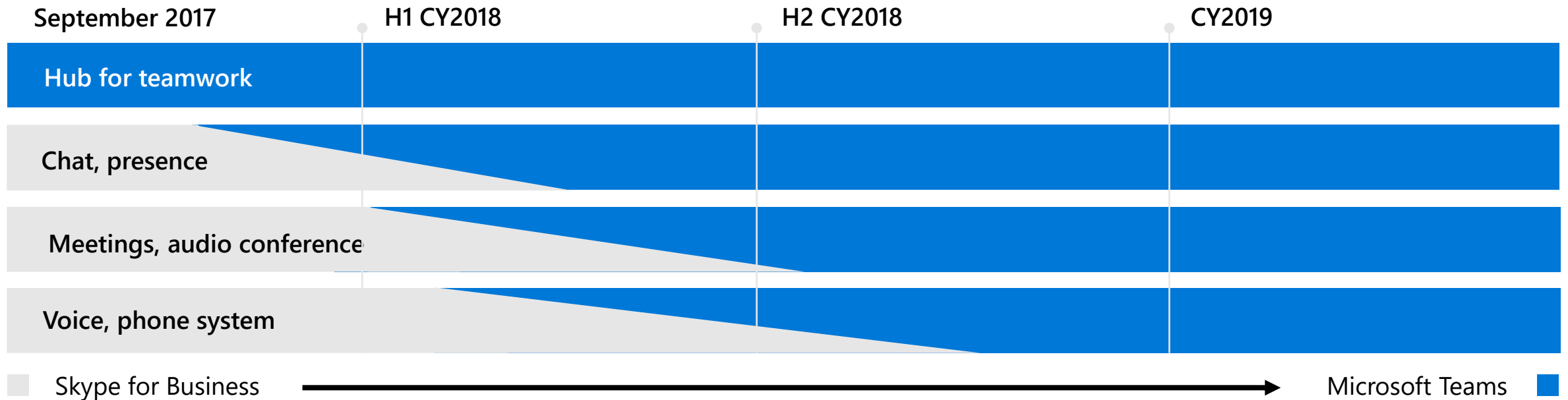
Everyone
connected

After

Notes and action items
automatically captured

Skype-to-Teams customer experience journey

What can you do now?



Skype for Business capabilities will be coming to Teams over time

Evaluate your needs relative to the schedule of feature delivery on the Microsoft Teams roadmap

Begin using Teams today to explore the benefits of the hub for teamwork in Microsoft 365

Run Teams side by side with Skype for Business until Teams meets your business needs

Communicate through meetings

More effective, real-time conversations

Join online meetings with HD video, VoIP, and dial-in audio conferencing options

Available for mobile, desktop, browser and certified devices

One-touch join with Skype Room Systems

Support for Surface Hub and existing rooms

Intelligent meetings

Meeting recommendations based on attendee availability

Related files and chat history at your fingertips

Cloud recording of meetings with transcription and translation, indexed for searching



Communicate through calling

Connect with anyone through Phone System and Calling Plans

Have a dedicated phone number for domestic and international calls

Advanced features including voicemail, transfer and emergency calling (e911)

Advanced call management including call routing, auto attendant and reporting

Future support for hybrid voice using on-premises PSTN connectivity



Demo



